

June 7th, 2013

I feel extremely fortunate to have had the opportunity to work with Joan Raley as my rental property manager in Tallahassee. Joan is professional, caring, friendly, and completely reliable. When my partner and I moved to Florida to start graduate programs, we were a little lost and completely unfamiliar with Tallahassee. Joan gave us advice about the city, helped us find the perfect property for our needs, and assisted us throughout the three years in which we completed our degrees.

I even looked forward to Joan's visits once a month to pick up our rental checks. For me, Joan's monthly visits were reminders that she was there to help us and support us in adjusting to our new home. In this way, Joan quickly became part of our support system, something that every young couple in a new, unfamiliar place needs.

I am certain that our experience living in Tallahassee would not have been nearly as positive without Joan's help. Since moving into one of her properties, I've been careful to recommend her to all of the incoming graduate students in my program as well as to anyone who is new to Tallahassee. Now that my partner and I are moving out of state, I will miss Joan terribly. Finding a rental property manager as reliable and caring as Joan is going to be a difficult task.

Sincerely,

A handwritten signature in black ink that reads "Elizabeth Polcha". The signature is written in a cursive, flowing style.

Liz Polcha

June 7th, 2013

Dear Joan,

I wanted to thank you for all of your incredible help in my move to Tallahassee and the subsequent three years I spent there.

Liz and I moved to Tallahassee together in 2010 without having any prior connections to the city. Finding a home in such circumstances is typically an incredibly difficult task; however, you made our transition to life in Tallahassee exponentially easier. After listening to our needs, you were able to quickly find us a home that Liz and I ended up staying in for our entire three years in the city. During our initial search, we were struck by how well maintained your properties were, a fact supported by your responsiveness and professionalism throughout our three year stay. I specifically remember when you arranged to have minor updates made to the landscaping on our yard, clearing away some older ground covering and bushes to brighten up the property. This kind of concern for your tenants' well being made a huge difference in our quality of life while living in Tallahassee - I always knew that you were only a call or a text away, giving me a peace of mind I had not encountered with other realtors.

I would enthusiastically recommend your services to anybody moving to Tallahassee. I am grateful for all of your help, and want you to know that you have set a very high standard for all of my future realty needs!

Thank you!

Sincerely,

A handwritten signature in black ink, appearing to read 'Sam Ewing', with a stylized, cursive flourish.

Sam Ewing

To: Prospective Renters

From: Laurie Davis

Date: April 2013

Subject: Try It, You'll Like It

This is a written "testimonial" being offered to those who are considering renting a home from Ms. Joan Raley.

My husband and I have had the pleasure of working with Joan, renting a home she manages in Killlearn Lakes. The address is 1801 Bitter Root Trail. In EVERY AND ALL instances, Joan has proven to be conscientious, diligent, forthright, and honest in her dealings with us. Whenever I needed her to tend to something, regardless of it being major OR minor in nature, IT WOULD BE TAKEN CARE OF QUICKLY AND EFFICIENTLY! Having this peace of mind was critical to our enjoyment of this lovely home.

Regarding the house itself, what a sweet home we were able to make on Bitter Root Trail. The split floor plan helped us establish a real sense of privacy, so when we retired for the night, we had our own little oasis, away from the hustle and bustle of the rest of life's demands. The double sinks/vanities in the master bath were a terrific feature for a neat-nick wife with a husband who could improve his "sink-wiping skills." The ample closet space, the TWO pantries, large work/entertaining island in the kitchen, light and bright tile and cabinetry, the shelves where I could display all my "momentos," the large wood deck and the wooded lot which made me feel I was deep in the woods though only 10 minutes from EVERYTHING one could possibly need, the wonderful biking and walking trails, and our neighbors who were always cordial but nonintrusive, made our stay on Bitter Root Trail more than pleasant.

We will miss our lovely house on Bitter Root Trail, the neighborhood, but mostly, we will miss having Joan as our landlord. In all my years of being a homeowner, renting homes myself, and working with many people in the real estate, property management, and allied professions, I have never worked with anyone as professional and diligent in the discharge of her responsibilities.

Do not hesitate to work with Joan or rent one of her properties. If you are one of the lucky people who will have the chance to live at 1801 Bitter Root Trail in Tallahassee, I hope you enjoy all the happiness we did while there.

Laurie Davis